



# **MINISTRY OF EXTERNAL AFFAIRS**

GOVERNMENT OF INDIA

## **PERFORMANCE SMARTBOARD**

Date: 14<sup>th</sup> August, 2019



# AIMS AND OBJECTIVES

Design and development of a Monitoring/Performance Dashboard

- Dashboard to capture all major schemes, programmes and interventions of the Ministry

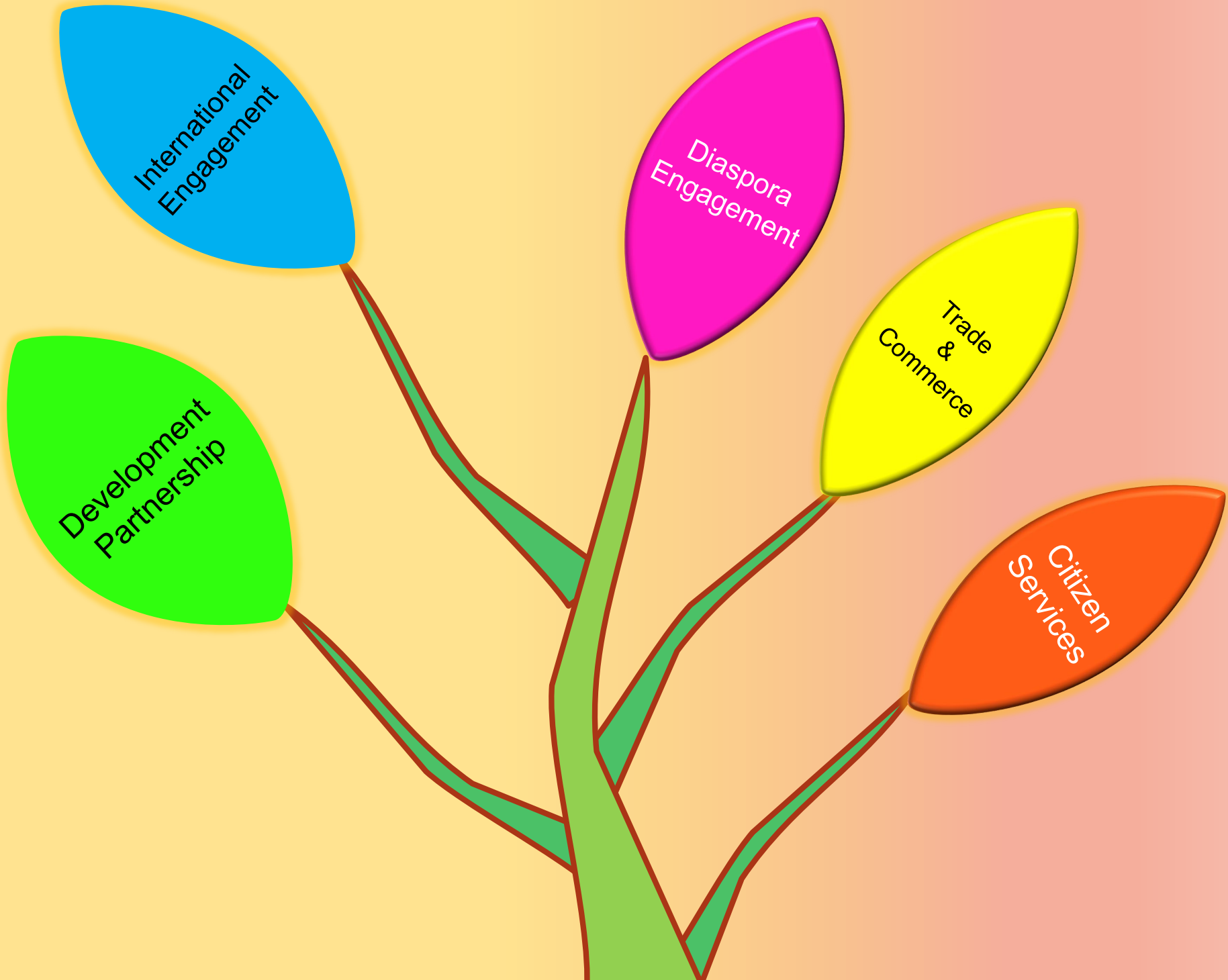
Dashboard to be viewed daily by Minister In charge along with senior officers

- Dashboard to capture performance using a set of defined Indicators

Dashboard to also serve as a one stop gateway of information to target audience of MEA

# MEA's APPROACH TO PERFORMANCE SMARTBOARD

Captures a total of 20 Indicators across 5 Clusters



**A TOTAL OF 20 INDICATORS ACROSS 5 CLUSTERS**

**CLUSTER 1**

**C  
I  
T  
I  
Z  
E  
N  
  
S  
E  
R  
V  
I  
C  
E  
S**

**1**

**PASSPORT SERVICES**

**2**

**VISA SERVICES**

**3**

**PILGRIMAGE SERVICES**

**4**

**DOCUMENTS AUTHENTICATION**

**5**

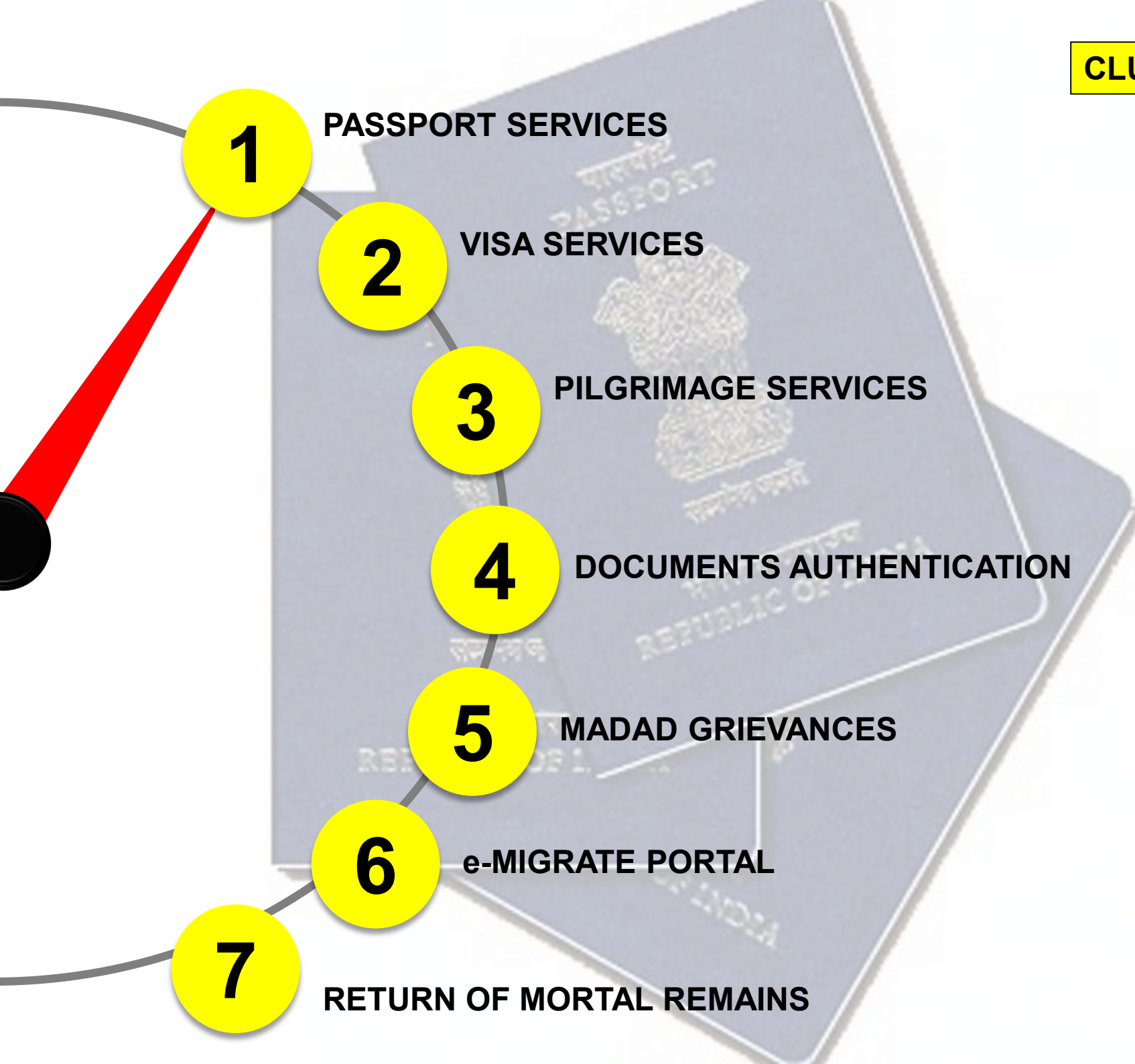
**MADAD GRIEVANCES**

**6**

**e-MIGRATE PORTAL**

**7**

**RETURN OF MORTAL REMAINS**



**CLUSTER 2**

**T  
R  
A  
D  
E  
&  
C  
O  
M  
M  
E  
R  
C  
E**

**1**

**FACILITATING FOREIGN DIRECT INVESTMENT**

**2**

**BILATERAL TRADE WITH MAJOR COUNTRIES**

**3a**

**INVESTMENT PROPOSALS BY MISSIONS/POSTS**

**3b**

**TRADE QUERIES HANDLED BY MISSIONS/POSTS**

**3c**

**TRADE PROMOTION EVENTS BY MISSIONS/POSTS**

**3d**

**INCOMING TRADE DELEGATIONS HANDLED BY M/P**

**3e**

**OUTGOING TRADE DELEGATIONS TO INDIA**

**1**

**ISSUANCE OF OCI CARDS**

**2**

**ORGANIZING KNOW INDIA PROGRAMME**

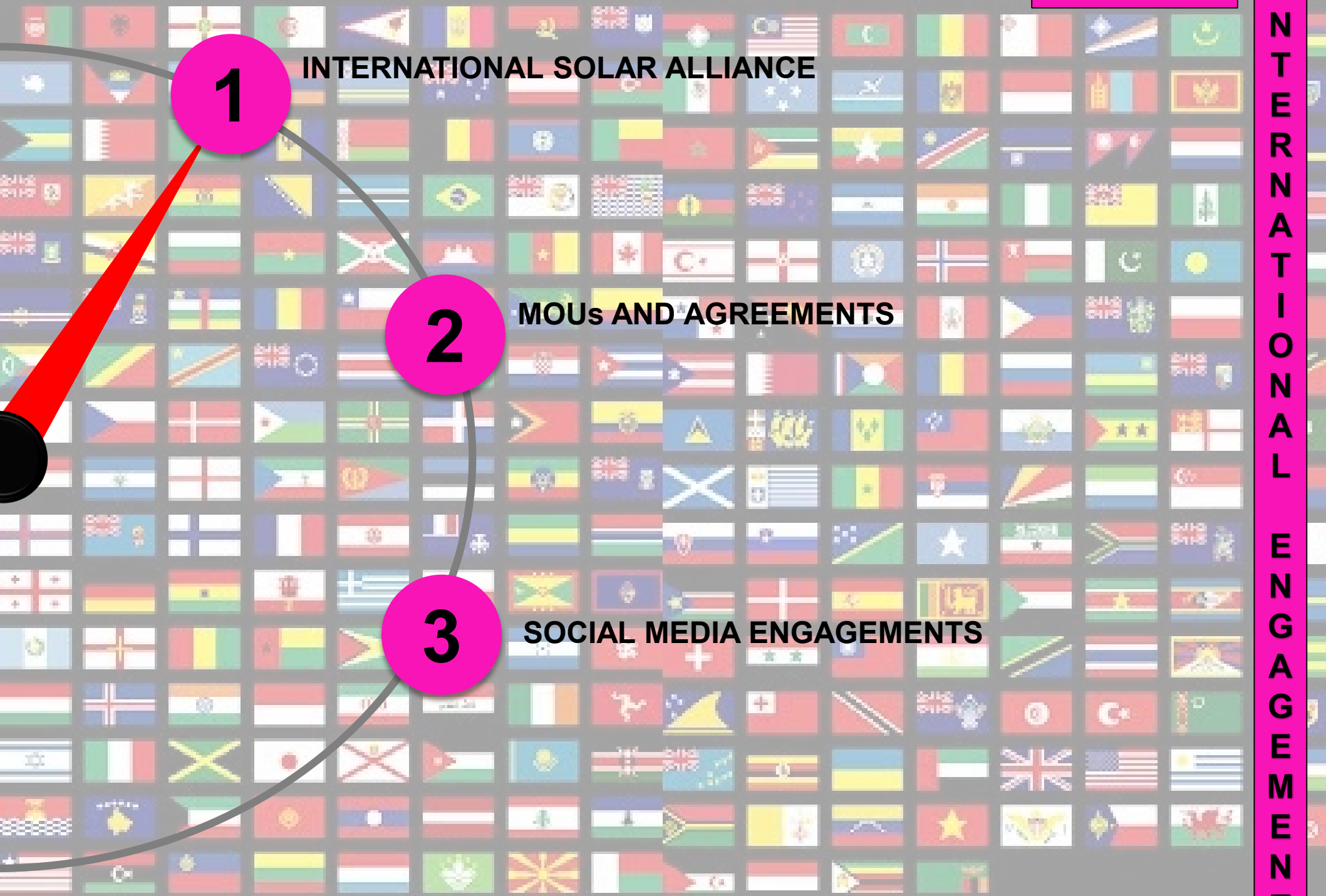
**3**

**ICWF (INDIAN COMMUNUNITY WELFARE FUND)**

**4**

**SPDC (SCHOLARSHIP PROGRAMME FOR DIASPORA CHILDREN)**





1

INTERNATIONAL SOLAR ALLIANCE

2

MOUs AND AGREEMENTS

3

SOCIAL MEDIA ENGAGEMENTS



**1**

**GRANTS AND LOANS TO OTHER COUNTRIES**

**2**

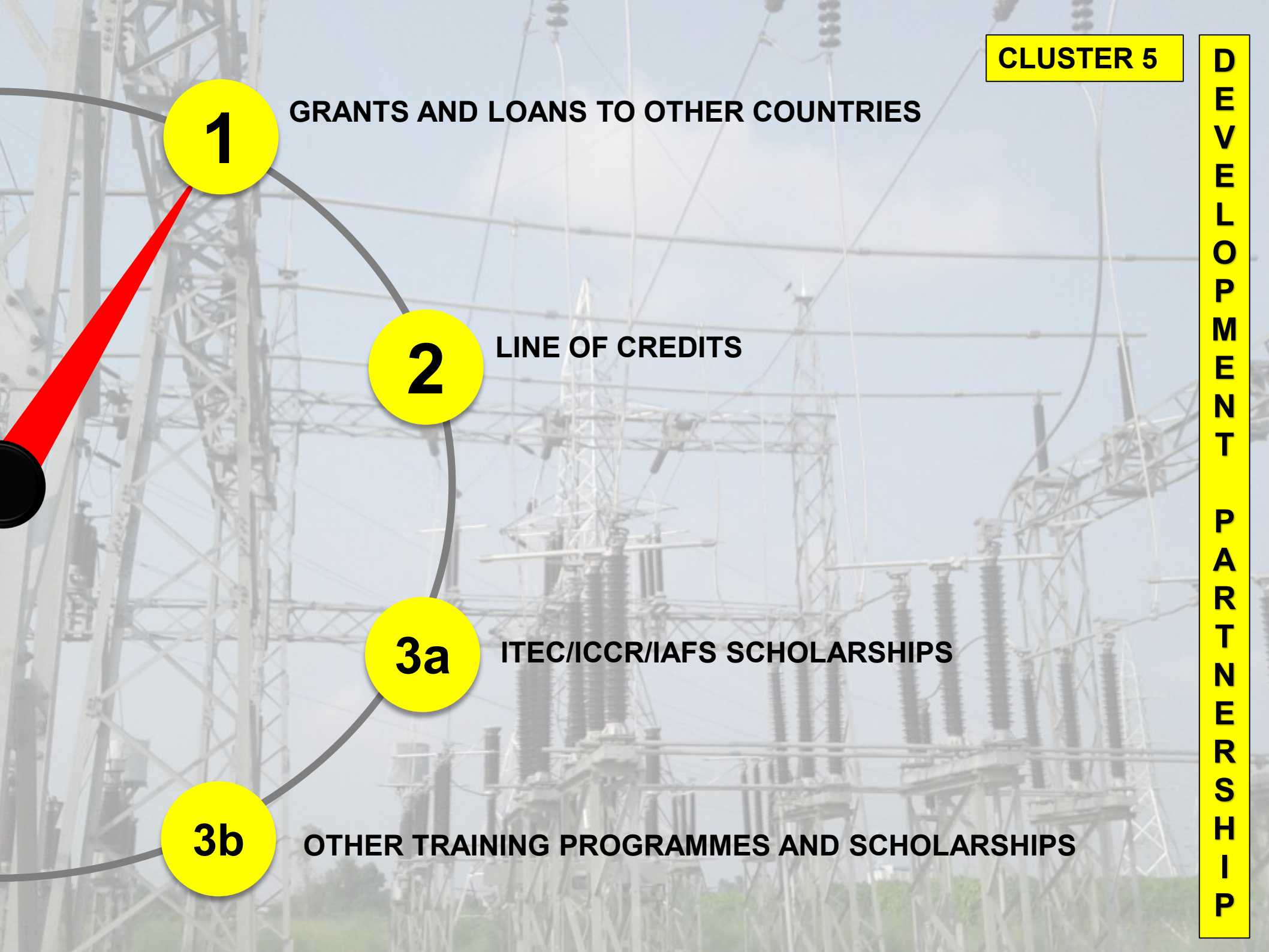
**LINE OF CREDITS**

**3a**

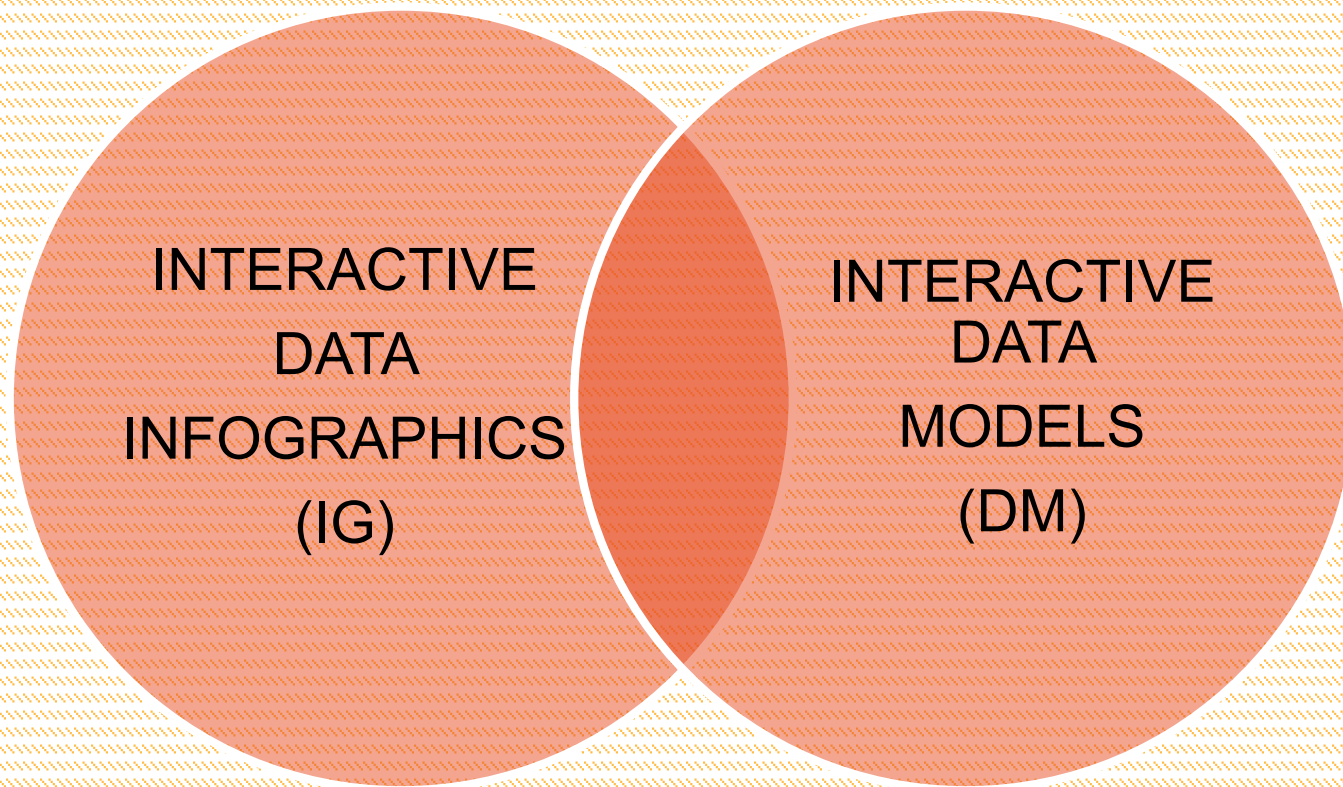
**ITEC/ICCR/IAFS SCHOLARSHIPS**

**3b**

**OTHER TRAINING PROGRAMMES AND SCHOLARSHIPS**



# MEA's SMARTBOARD MODEL BASED ON INTERSECTION OF INTERACTIVE INFOGRAPHICS AND DATA MODELS



# IG 1 – MAHATMA GANDHI STATUES

Mission & Posts

Bilateral Trade

Solar Alliance

Iconic Projects

Peace Keeping

Grants & Loans

**Mahatma Gandhi Statues**

Indian Languages Chair

Indian Cultural Center

## Mahatma Gandhi Statues

84+

Countries Globally As on  
July 2019



Brisbane



Select Country



2 Statues



# IG 2 – DEVELOPMENT PARTNERSHIP

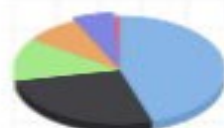
2008 to MARCH 2020

Countrywise Funds Allocated

**₹65,047.62 crores**

Total Funds Allocated  
**₹8,780.14 cr**

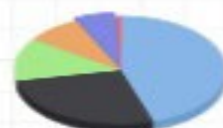
2008-09 2009-10 2010-11 2011-12 2012-13 2013-14 2014-15 2015-16 2016-17 2017-18 2018-19 2019-20



**₹1,822.47 cr**  
2008 - 09



**₹2,104.60 cr**  
2009 - 10



**₹2,152.35 cr**  
2010 - 11

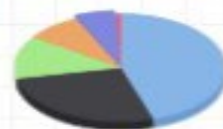


**₹2,844.00 cr**  
2011 - 12



**₹2,638.00 cr**  
Bhutan

**₹4,857.21 cr**  
2012 - 13



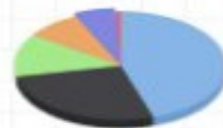
**₹6,636.12 cr**  
2013 - 14



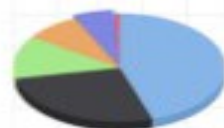
**₹9,108.37 cr**  
2014 - 15



**₹8,779.96 cr**  
2015 - 16



**₹7,545.62 cr**  
2016 - 17



**₹6,304.13 cr**  
2017 - 18



**₹5,375.00 cr**  
2018 - 19



**₹7,517.79 cr**  
2019 - 20



2008 to JUNE 2018

Countrywise Funds Disbursed

**₹54,119.80 crores**

Total Funds Disbursed  
**₹7,719.64 cr**

2008-09 2009-10 2010-11 2011-12 2012-13 2013-14 2014-15 2015-16 2016-17 2017-18 2018-19 2018



**₹2,468.91 cr**  
2008 - 09



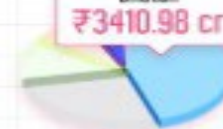
**₹2,251.12 cr**  
2009 - 10



**₹2,705.91 cr**  
2010 - 11



**₹3,005.89 cr**  
2011 - 12



**₹3,410.98 cr**  
Bhutan

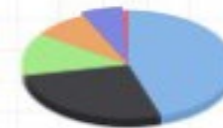
**₹5,193.04 cr**  
2012 - 13



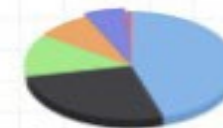
**₹6,425.94 cr**  
2013 - 14



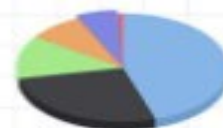
**₹6,473.30 cr**  
2014 - 15



**₹7,719.64 cr**  
2015 - 16



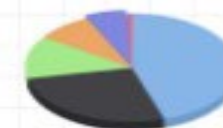
**₹5,304.14 cr**  
2016 - 17



**₹4,747.38 cr**  
2017 - 18



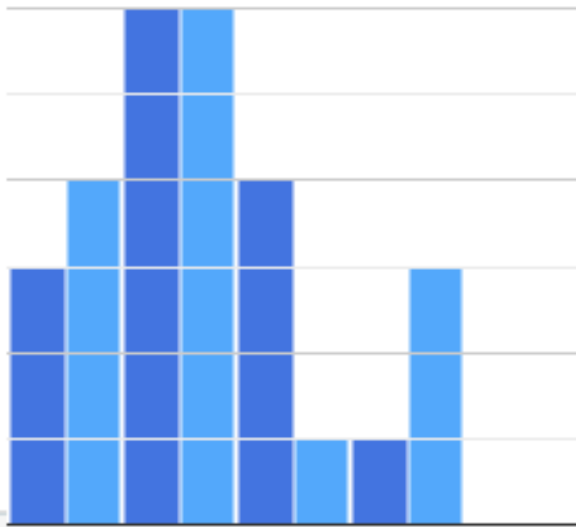
**₹6,094.81 cr**  
2018 - 19



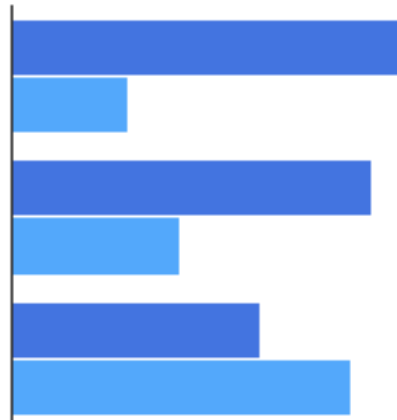
**₹1,729.72 cr**  
2019 - 20

# TYPES OF DATA MODELS (DM)

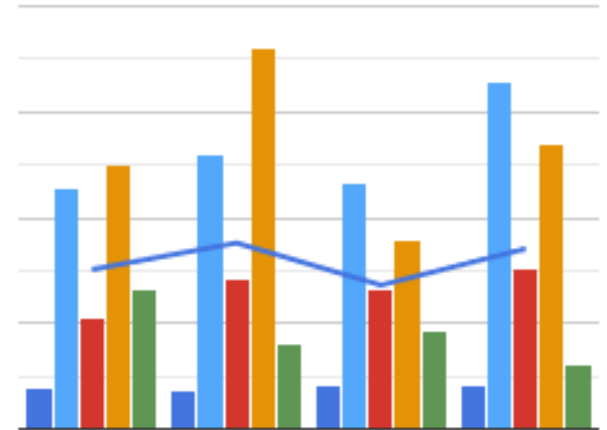
Histogram



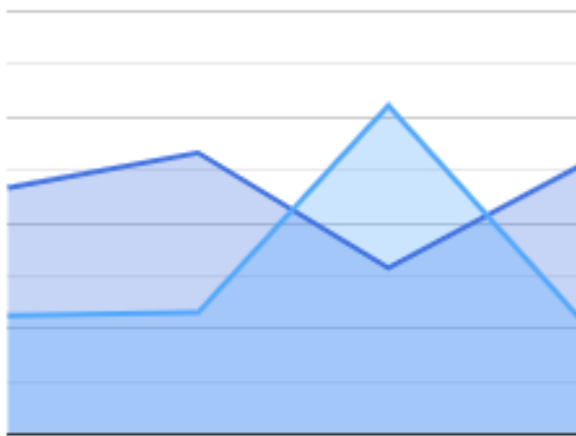
Bar Chart



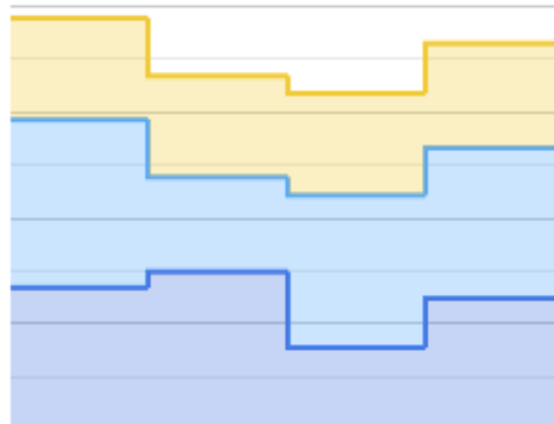
Combo Chart



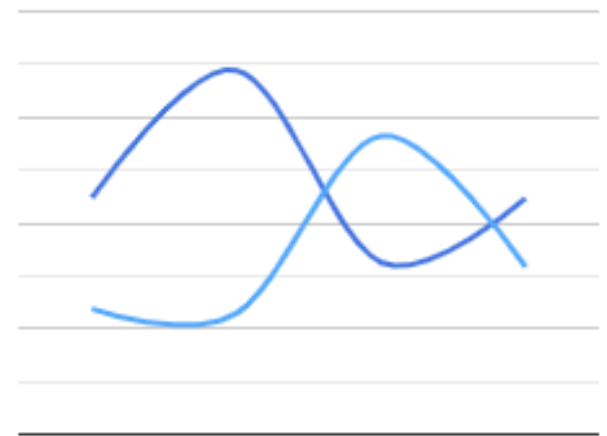
Area Chart



Stepped Area Chart



Line Chart



# **MEA's PERFORMANCE SMARTBOARD**

**([www.meadashboard.gov.in](http://www.meadashboard.gov.in))**

**BANNER HIGHLIGHTING ACHIEVEMENTS**

**HIGHLIGHTING 5 CLUSTERS WITH 20 INDICATORS**

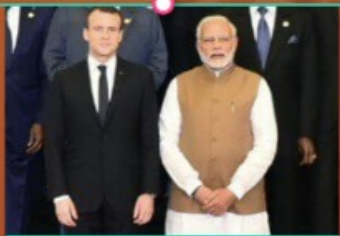
**MEA – GLOBAL FOOTPRINT – MAP BASED VISUALIZATION**

**MEA – INDIAN FOOTPRINT – MAP BASED VISUALIZATION**

# INDIA'S VISION FOR SUSTAINABLE ENERGY

## INTERNATIONAL SOLAR ALLIANCE (ISA)

2015



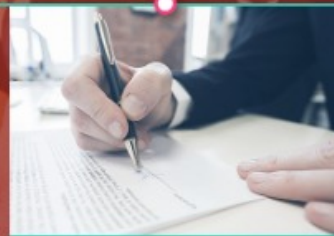
Launched in December 2015  
by Hon'ble Prime Minister  
Narendra Modi and French  
President François Hollande

20+ Countries



Signed the ISA Framework  
Agreement in 2016 in  
Marakesh, Morocco

75 Countries



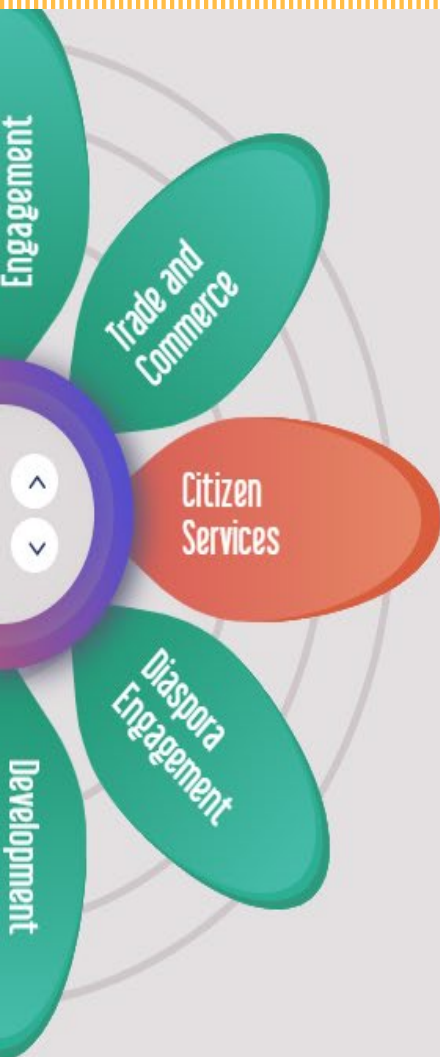
Signed Framework  
Agreements till June 2019

54 Countries



Ratified Framework  
Agreements till June 2019

# 5 CLUSTERS WITH 20 INDICATORS – CITIZEN SERVICES



## Citizen Services

Delivering services to citizens is at the heart of what MEA does. Tasks like Passports issuance, VISA application, Grievance Redressal and assistance in Pilgrimage are often the most tangible interactions citizens have with MEA. Our continuous effort is to provide a responsive and efficient delivery of citizen services.



2,85,81,635  
VISAs Granted

2014-June2019



6,31,83,269  
Passports Issued

2014-July 2019



18,357  
Mortal Remains Brought Back

2015-May 2019



9,90,104  
Pilgrims Assisted

2014-July 2019



30,40,998  
e-Migrate Portal

2014-July 2019



43,744  
MADAD Grievances

2015-June2019



56,65,396  
Documents Authenticated

2014-July 2019

# 5 CLUSTERS WITH 20 INDICATORS – CITIZEN SERVICES > PASSPORTS

Smart Board > Citizen Services

## Passport Issued

227,582

Applications Received  
Last Week

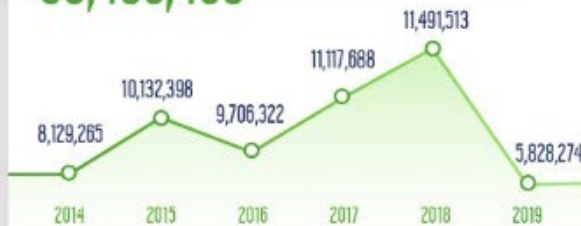
261,657

Applications Processed  
Last Week

2014 TO JUNE, 2019

Passport Issued In India

56,405,460



2014 TO JUNE, 2019

Passport Issued In Abroad

6,107,565



2014 TO JUNE, 2019

Average Passport Issue Time

11 Days



Passport Issued In  
Madhya Pradesh

2014 TO JUNE, 2019

966,741



\* till 30 June 2019

Madhya Pradesh



More from Citizen Services

# 9 GLOBAL FOOTPRINT HEADS – ICONIC PROJECTS



MEA's Global Footprint

Mission & Posts

Bilateral Trade

Solar Alliance

**Iconic Projects**

Peace Keeping

Grants & Loans

Mahatma Gandhi Statues

Indian Languages Chair

Indian Cultural Center

## Afghanistan List of Iconic Projects



₹ 1775.69 Cr

Afghan-India Friendship Dam (Salma Dam)

Inauguration Date - June 2016

2 Projects



Select Country

# 9 GLOBAL FOOTPRINT HEADS – INDIAN PEACE KEEPING FORCES



MEA's Global Footprint

Mission & Posts

Bilateral Trade

Solar Alliance

Iconic Projects

**Peace Keeping**

Grants & Loans

Mahatma Gandhi Statues

Indian Languages Chair

Indian Cultural Center

## Peace Keeping

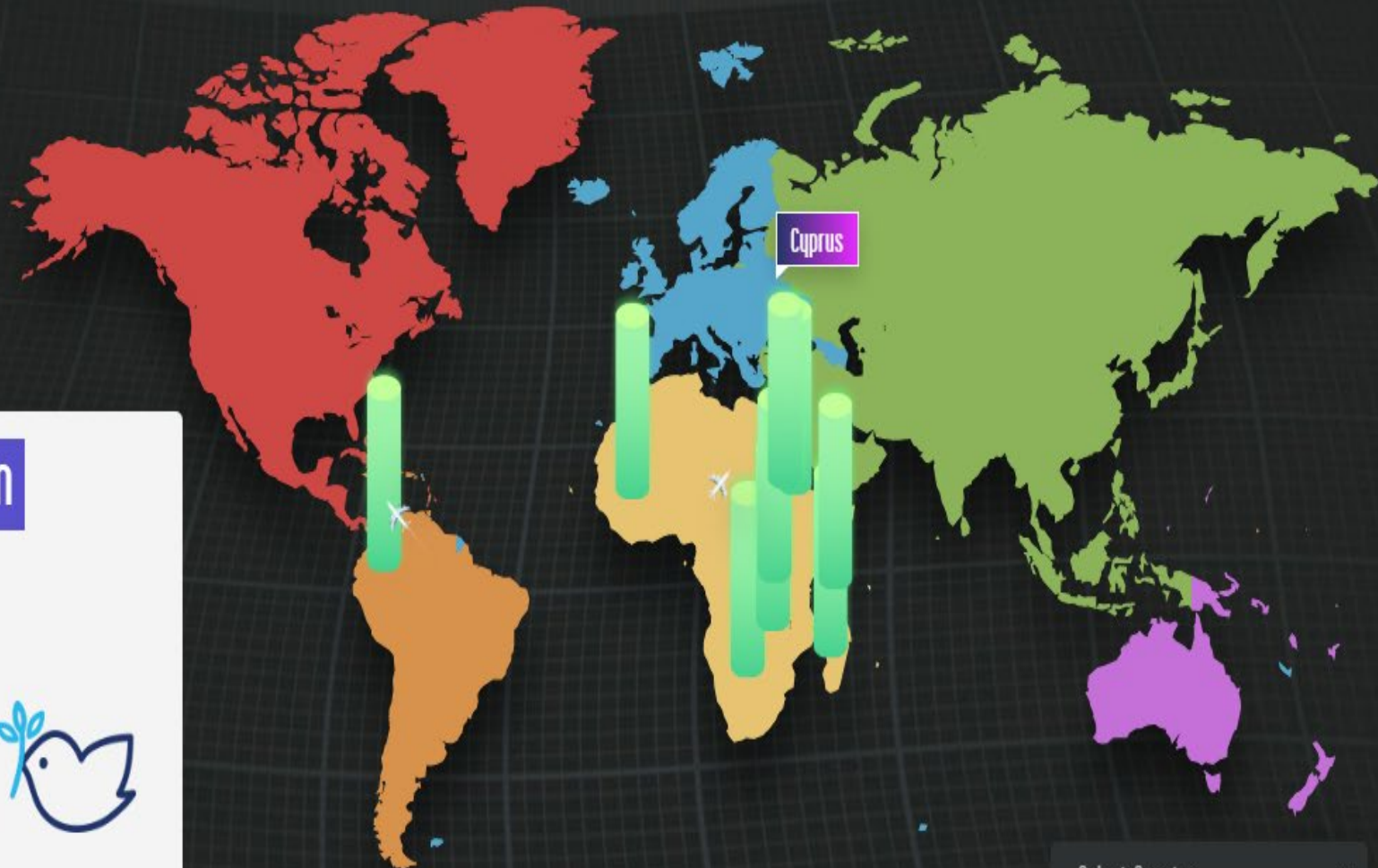
6307 Deployed Globally

India Peace Keeping Forces in

Cyprus

8

UN Peacekeeping force in Cyprus (UNFICYP)



Select Country



# 4 INDIAN FOOTPRINT HEADS – PASSPORT SEVA KENDRA



## MEA's Indian Footprint

Passports Sewa Kendra

ICCR Regional Center

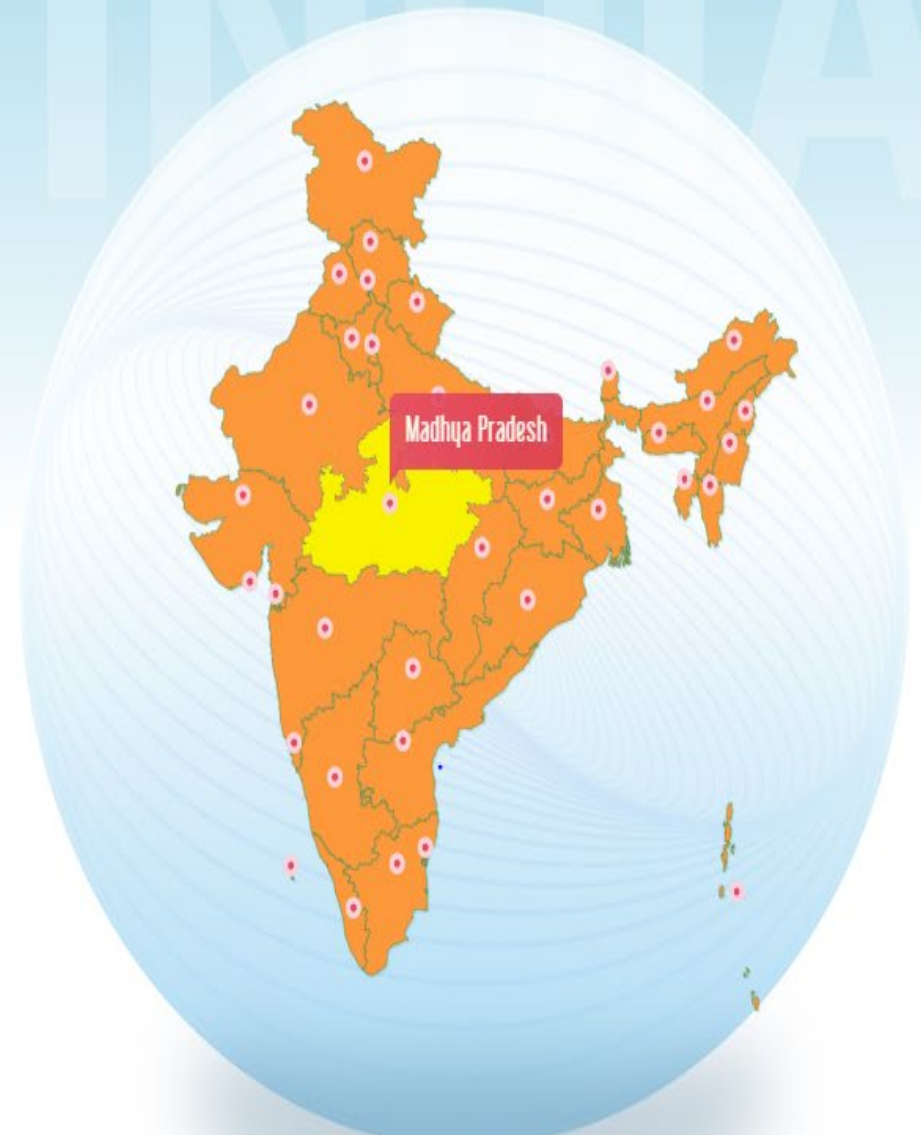
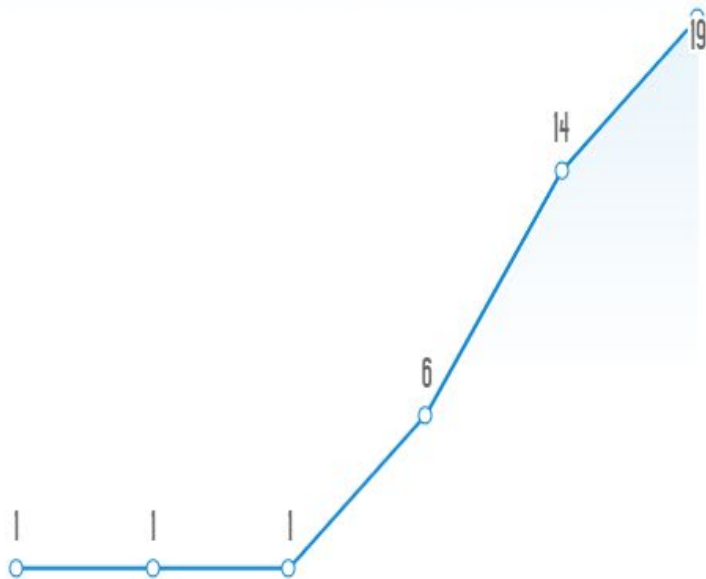
MEA Videsh Bhawan

Protectorate of Emigrants

### Passports Sewa Kendra Madhya Pradesh

As on July 2019

**504** Passport Seva Kendra in India



**THANKS**

# Post Feedback

*at - [usegit@mea.gov.in](mailto:usegit@mea.gov.in)*